

1. 1. What is the Check – In & Check – Out Time?

a. Check In: from 14.00

b. Check Out: before 12.00

2. Can we late for Check Out?

a. Late Check Out can be arranged but no later than 13.30 otherwise

In case we're fully booked, late Check Out is not acceptable

3. Can we make an Early Check In?

a. Yes, if we have room available but not before 10.00 am.

4. How do we make reservation and confirmation?

a. Please called or email to the hotel directly. We're happy to assist

b. To confirm your booking, please kindly transfer the deposit or pay

5. What to do if I have to change/ cancel my booking?

a. Please contact the hotel to re-arrange your check in date or as re

b. Cancelation Policy

In the event of no show or cancellation, written notice mu

15 days for weekend, long holiday and a group of 10+ roo

before the indicated period, the hotel will invoice a "No S

agreement.

6. When do I have to pay for my room charge?

a. Advance payment is required for the room charge. Please kindly

b. There also is a key deposit of 100.- (One Hundred Baht). Please c

card and key rings (Fine 200.-).

7. Safety and Privacy

a. The information requested during registration is necessary for th

confidential and shall be transmitted via an encrypted ch

8. Can we bring in pet?

a. No, our hotel isn't allows any pet in rooms, but there is a place w

charge apply, please kindly ask for more detail at the fron

9. Can we cook in room?

a. No, we do not accept any cooking in-room as it may cause the ac

10. If we have valuable belonging where can we keep at?

a. Sea Paradise Hotel do not/ will not hold any responsibility if you

deposit box, please ask our receptionist for more detail.

the safety deposit box with no additional charge.

11. Do you have Internet Access?

a. Yes, we do have internet access on Wifi, free for 1 hour.

b. There is a Free Internet access available at the hotel's coffee sho

12. Can we stay for more than limited person per room?

a. Sorry, the answer is no. There is an extra charge apply for the ad

more detail.

13. Can I take my room key with me when I go out?

a. Please kindly leave your room key at the front desk when you go

14. Do you have curfew?

